Quick Tips

for CISI-Bolduc Rotary Youth Exchange Insureds

What does my Plan cover outside of the USA:

Plan B covers:

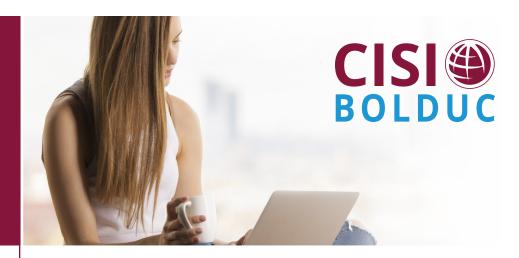
- Accident & Sickness benefit up to \$1,000,000
 - Paid at 100%
 - \$0 Deductible

Plan A covers:

- Accident & Sickness benefit up to \$1,000,000
 - 80/20
 - \$100 Annual Deductible

Both Plans A or B also include:

- Family Reunion benefit up to \$5,000
 - In the event that you are hospitalized for more than 4 days, a family member may come to your bedside and we will pay for their travel & lodging expenses.
- Trip Interruption benefits up to \$3,000
 - In the event that a family member is very ill or has passed away, you may purchase a round trip ticket up to \$3,000 to go back home (please do not use your open ticket unless you are not planning on returning)
 - Please refer to your policy brochure for all benefits.
- Medical Evacuation up to \$100,000
- Repatriation of Remains up to \$100,000
- Security Evacuation up to \$100,000
- Trip Cancelation up to \$3,000
- Trip Delay up to \$500
- Transportation Expenses up to \$5,000
- Personal Liability up to \$500,000
- And much more!



How to locate a physician outside of the USA for a minor illness or accident:

Please note: you may visit any facility abroad, the following is to help you locate a facility

- Please go to www.cisi-bolduc.com
- · Click on Student Login located in the upper right hand corner
- If you haven't yet, you will need to create an account. Once created, please log in by using your email address and password.
- Click on "International Provider Search"
- Select a Country and City to narrow down your search.

If the student has a serious accident, please call our assistance team for emergency medical assistance: (Available 24/7)

- Toll-free in the U.S.A: 855.327.1411
- Outside of the U.S.A: 312.935.1703 (call collect)
- Email: medassist-usa@axa-assistance.us

A majority of the time, the provider will bill CISI directly, but in the event that the student pays for the bill upfront:

- Complete the claim form which can be found under the "Services" tab on www.cisi-bolduc.com
- Submit the claim form with all the paper work that you received at the time of the visit i.e. medical bill/paid invoice to: (please only send it once)
 - Email: claimhelp@culturalinsurance.com or;
 - **Fax:** 203.399.5596 or;
 - Mail: 1 High Ridge Park, Stamford, CT 06905 (be sure to make copies for yourself as a backup).
 - If you have any questions about a claim, please call CISI at 800.303.8120 ext.5130
 or by email, claimhelp@culturalinsurance.com (typically it takes 2–3 weeks to
 process a claim).

Cultural Insurance Services International

1 High Ridge Park, Stamford, CT 06905

Phone 800.303.8120 | Fax 203.399.5596 | www.cisi-bolduc.com